

PRIVACY NOTICE

This website is operated by South Africa Tobacco Transformation Alliance (SATTA) NPO, Registration number 2019/3591066/08, with address at Menlyn Corporate Park, 3rd Floor, Block C, 175 Corobay Road, Waterkloof Glen Ext 11, 0010.

We respect your privacy. We are committed to safeguarding the privacy of our website visitors. Please read this section carefully as it sets out our 'Privacy Policy' which informs you of our privacy practices, the way your information is collected online, how that information is used and how we share, transfer and protect that information.

INFORMATION WE COLLECT ABOUT YOU AND OUR USE OF YOUR INFORMATION

We collect your name and contact details when you sign up to take part in our campaigns or contact us on our website. We use this information for contact and record purposes and your submission of this information is entirely voluntary.

SATTA will not intentionally collect any information about visitors to this website who are under eighteen years of age. If SATTA becomes aware that a minor has provided any information this will immediately be deleted from SATTA's records.

In addition to the information you provide, we may also collect information about you and your use of our website through the use of automatic data collection tools. These tools collect certain standard information about your access and computer, such as your browser type, operating system and language, access times and your Internet Protocol (IP) address. We use the information for statistical reporting and do not link it to any named individuals.

'Cookies' are small data files that are sent to your browser from a web server and stored on your device's hard drive. References in these conditions of use to 'cookies' also include other means of automatically accessing or storing information on your device. When you accessed the website, you were presented with a message that notified you of the use of cookies on this website. We had to use a cookie to present you with that notice. If you continue to use this website, further cookies will be placed on your device as described in the table below. By continuing to use this website after we present that notice to you, you are agreeing to the use of the cookies described in this Cookie Policy. We may use web beacons, which are transparent image files on web pages and are used to monitor your journey around SATTA websites.

Otherwise, we do not ourselves use cookies on this website.

We only keep your information for as long as is necessary for the fulfilment of those purposes for which the information has been collected or as required by law.

Who do we share your information with?

SATTA may share your personal information in the following ways:

With the SATTA members (<https://tobaccotransformationalliance.co.za/members/>) and their affiliates companies;

With suppliers SATTA's supplier; and

SATTA may also be required to disclose your personal information to: (i) respond to duly authorised information requests from the police and governmental authorities; (ii) comply with any law, regulation, subpoena or court order; (iii) help prevent fraud or to enforce or protect the rights and properties of SATTA or its members.

How do we keep your personal information secure?

SATTA takes reasonable technical and organisational security measures to prevent the loss, misuse, alteration or unlawful disclose of information you provide to us. Any third party, agent or representative of SATTA, who requires access to your information is also required to implement reasonable technical and organisational security measures to protect your information.

Where do we transfer your information to?

Information that we collect through this website may be transferred across international borders (including outside South Africa) for further processing, storage or use in accordance with this Privacy Notice. Transfers may occur between members of SATTA, including their affiliates and suppliers.

Your rights

You have a number of rights in relation to your information under the Protection of Personal Information Act, 2013 (POPI). In relation to certain rights, we may ask you for information to confirm your identity and, where applicable, to help us to search for your personal information. We will endeavour to respond to you as soon as is reasonably practicable and in any event within any time limits stipulated by law. In some instances, we may be able to charge a fee for responding to your request and will advise you of this and any applicable amount prior to responding.

You should be aware that certain information is exempt from the right of access. This may include information which identifies other individuals, or information which is subject to legal privilege.

Right to object

This right enables you to object to us processing your personal information for direct marketing purposes or where we have relied on the justification that our processing protects your legitimate interest or our own or a third party's legitimate interest. If you wish to exercise this right, you must submit your request in the prescribed form (Form 1 of the Regulations to POPI) to the email address stated below.

Right to withdraw consent

Where we have obtained your consent to process your personal information for certain activities (for example, for marketing), you may withdraw this consent at any time and we will cease to use your data for that purpose unless we consider that there is an alternative legal basis to justify our continued processing of your data for this purpose, in which case we will inform you of this condition. If you withdraw your consent, our use of your personal information before you withdraw is still lawful.

To withdraw your consent to marketing communications, please use the unsubscribe tool in the relevant communication or update your preferences in the account section on the Website.

Right of access (Data Subject Access Requests)

You may ask us for a copy of the information we hold about you at any time, and request us to modify, update or delete such information. Where we are legally permitted to do so, we may refuse your request. If we refuse your request, we will always tell you the reasons for doing so. If you would like to request access to your information, it would assist us with dealing with your request if you could use the subject heading 'Data Subject Access Request'. You are also required under the Promotion of Access to Information Act to submit your request in the prescribe Form 2 of the Regulations thereto.

Right to correction, destruction and/or deletion

You have the right to request the correction or deletion of your personal information that is inaccurate, irrelevant, excessive, out of date, incomplete, misleading or obtained unlawfully. You furthermore

have the right to request that we delete or destroy personal information that is no longer necessary for us to retain.

If you wish to rectify, erase or restrict the processing of your personal information exercise any of these rights, you must submit your request in the prescribed form (Form 2 of the Regulations to POPI) to please contact us at the email address stated below.

We would only be entitled to refuse to comply with your request in limited circumstances and we will always tell you our reason for doing so.

When complying with a valid request we will take all reasonably practicable steps to delete the relevant data.

Right to rectification

You have the right to request that we rectify any inaccurate or incomplete personal information that we hold about you. If we have shared this personal information with third parties, we will notify them about the rectification unless this is impossible or involves disproportionate effort. You may also request details of the third parties that we have disclosed the inaccurate or incomplete personal information to. Where we think that it is reasonable for us not to comply with your request, we will explain our reasons for this decision.

Right to complain

You have the right to lodge a complaint with the Information Regulator. You can contact them in the following ways:

The Information Regulator (South Africa)

SALU Building,

316 Thabo Sehume Street,

Pretoria

Tel: 012 406 4818

Fax: 086 500 3351

infoereg@justice.gov.za

How to exercise your rights

If you would like to exercise any of these rights, please contact us on the details provided under How to contact us. Please note that we may keep a record of your communications to help us resolve any issues that you raise.

HOW TO CONTACT US

If you have any queries about this Privacy Notice, including your rights in relation to your personal information, please contact Mr. Shadrack Ntando Sibisi by post or by email at

info@tobaccotransformationalliance.co.za

South Africa Tobacco Transformation Alliance:

Address: Menlyn Corporate Park, 3rd Floor, Block C, 175 Corobay Road, Waterkloof Glen Ext 11, 0010

Email: info@tobaccotransformationalliance.co.za

When contacting us by email or post, please use the subject heading 'Data protection query' so that we can direct your query to the appropriate department and deal with it promptly.